## General Information

All non-urgent healthcare services are subject to payment in accordance with national and regional regulations and the applicable fees.

All services provided by duty doctors to tourists are subject to payment in accordance with Regional Resolution No. 491 of 11 March 2005 (DGR No. 491 of 11 March 2005).

Tourists and non-residents may access services provided by General Practitioners (GPs) and Pediatricians. The list of available physicians can be obtained from the First Aid Centre or the Tourist Medical Service. All services are subject to payment.

**Healthcare assistance for foreign citizens temporarily staying in Italy** is provided as follows:

- **Citizens of European Union (EU) Member States, Switzerland and the European Economic Area (EEA)** are entitled to receive healthcare services under the same conditions as Italian citizens, provided that they hold a valid document granting temporary healthcare coverage in Italy, such as the European Health Insurance Card (EHIC) or a Provisional Replacement Certificate (PRC). If such documentation is not available, or if the EHIC or equivalent document has expired, healthcare services must be paid for at the full applicable rate.
- **Non-EU citizens from countries that have a bilateral healthcare agreement with Italy** (Argentina, Australia, Brazil, Cape Verde, Vatican City, North Macedonia, Serbia, Montenegro, Bosnia and Herzegovina, Monaco, San Marino and Tunisia) may access healthcare services upon presentation of valid documentation issued by the competent Italian Health Authority. In the absence of the required documentation, they must pay the full cost of the healthcare services provided.
- **Non-EU citizens from countries that do not have a bilateral healthcare agreement with Italy** are required to pay the full cost of all healthcare services.
- **EU citizens holding a valid health insurance card issued by an insurance company that has a direct agreement with ASUFC** are entitled to healthcare services in accordance with the terms and conditions of that agreement.

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ASU FC Azienda sanitaria universitaria Friuli Centrale

Emergency and Urgent Care Department

Emergency Department - Emergency Medicine Unit Latisana

# Seasonal First Aid Centre Lignano Sabbiadoro

## Useful Information

## 112
## Emergency Number

112 is the reference telephone number for all emergencies.

The number 112 connects citizens with an Operations Centre, which receives calls, assesses the seriousness of the situation and, if necessary, dispatches emergency personnel and vehicles according to the specific needs of the emergency.

112 is a free number and is available 24 hours a day.

The number 112 can be called from any telephone (landline or mobile phone). Mobile phones can make emergency calls even when they have no credit. When calling from a public telephone box, coins or phone cards are not required.

The caller should describe the situation in detail and provide the address where assistance is needed.

## Seasonal First Aid Service

**Telephone:** 0431 71001

The First Aid Centre is equipped to provide emergency medical treatment, stabilize patients and, if necessary, arrange their transfer to a reference hospital by ambulance or helicopter.

An interpreting service is available at the First Aid Centre during daytime hours.

### Opening Hours

The service is available:

- Every weekend from Friday 3 April until Monday 25 May, from 3:00 p.m. on Friday until 7:00 a.m. on the following Monday;
- Continuously (24 hours a day) from 3:00 p.m. on 29 May until 7:00 a.m. on 14 September;
- From 3:00 p.m. on 18 September until 7:00 a.m. on 21 September;
- From 3:00 p.m. on 25 September until 7:00 a.m. on 28 September.

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## Tourist Medical Service

**Outpatient consultations**: 0431 70455

**Home visits**: 334 6936863

**Address**: Via Tarvisio 5/B

The Tourist Medical Service provides the same medical care as a General Practitioner for tourists and people temporarily staying in Lignano.

The services are subject to the following fees, for which an official receipt will be issued:

- Outpatient consultation: €18.00
- Follow-up consultation: €10.00
- Home medical visit: €30.00

Payment can only be made by POS/card. Cash payments are not accepted.

### Opening Hours

The service is available:

- From 30 May to 26 June: 8:00 a.m. – 8:00 p.m.;
- From 27 June to 30 August: 24 hours a day;
- From 31 August to 13 September: 8:00 a.m. – 8:00 p.m.