

# 112

## Emergency number

- 112 is the phone number of reference for all emergencies.
- The number 112 connects the citizen with an Operation Headquarter which receives calls, evaluates the seriousness of the situation and, if necessary, sends staff and emergency vehicles on the basis of specific situations of need.
- 112 is a free number and is active 24 hours a day.
- The number 112 can be called from any telephone (landline or mobile phone). Mobile phones can make calls to the emergency services even when they have no credit. In case of calls from phone boxes, coins or phone cards are not necessary.
- It is necessary for the caller to describe the situation in detail and to provide the address where help is needed.

## Seasonal First Aid

tel. 0431 71001

First Aid Area has the facilities to treat emergency cases, to stabilize the patient and send him, if necessary, to a reference hospital by ambulance or by helicopter.

**The Interpretation Service** is available in the First Aid Area during day-time.

### TIMETABLE

The service is available:

- every weekend from Friday 7th April until Monday 22 May; from 15:00 of Friday to 7:00 of the following Monday
- from 26.05.23 03:00 pm to 11.09.23 08:00 am is open continually (24 h)
- from 15.09.23 03:00 pm to 18.09.23 08:00 am
- from 22.09.23 03:00 pm to 25.09.23 08:00 am

## Duty Doctors for

Tourist GMT

tel. 0431 70455

**Duty doctors cover the same role as General Practitioners** for those who are on vacation or temporary stay in Lignano.

The services provided are subject to a fee with the issue of a regular receipt:

- rates: ambulatory visit € 18,00;
- repeated visit € 10,00;
- rate: home medical visits € 30,00.

Payment is made exclusively with POS (no cash payments).

### TIMETABLE - GMT

- from 01.06.23 to 15.06.23 the service is open from 08:00 am to 20:00 pm
- from 16.06.23 to 31.08.23 the service is open all day long
- from 01.09.23 to 17.09.23 the service is open from 08:00 am to 20:00 pm

## General Information

- All **the services** which are **not urgent** have **to be paid** according to the national and regional regulations and fees.
- All services provided by **duty doctors for tourists** are charged with a **fee** according to the regional provision of law (DGR n. 491 dated 11<sup>th</sup> March 2005).
- Tourists (or non residents) can use the service provided by **General Practitioners and Pediatricians**. Patients can find the list of physicians at the First Aid Station/Tourist Medical Service. **A payment is required for all services.**

Health assistance to **foreigners on a temporary stay in Italy** is provided as follows:

- **EU, Swiss and European Economic Area (EEA) citizens** have access to health services on the same conditions as Italians, provided that they have a valid document for temporary health assistance or health insurance in Italy (European Health Insurance Card (EHIC) or provisional certificate). Without these documents or if their EHIC or equivalent card has expired, all services have to be paid full rate;
- **Non EU citizens, belonging to those countries which have a bilateral agreement in force** (Argentina, Australia, Brasil, Cape Verde, Vatican, Macedonia, Serbia, Montenegro, Bosnia-Herzegovina, Monaco, S. Marino, Tunis) have access to health services upon exhibition of a valid documentation released from a Sanitary District in Italy. Without the proper documentation they have to pay full rate for the health care services;
- **Non EU citizens from countries with no agreement** have to pay the entire service fee;
- **To EU citizens holding an available health insurance card issued by Insurance** which has a direct contractual agreement with ASUFC apply the corresponding rules.

## Pharmacies

**Farmacia De Roia dott. Paolo e Francesco snc**  
via Tolmezzo, 3 - Lignano Sabbiadoro  
tel. 0431 71263

**Farmacia De Roia dott. Paolo e Francesco snc Farmacia City – Subsidiary**  
via Centrale, 23/a - Lignano City  
tel. 0431 71077

**Farmacia Comunale - Special Pharmaceutical Company**  
Raggio dell'Ostro, 12 - Lignano Pineta  
tel. 0431 422396

**Farmacia Comunale - Special Pharmaceutical Company Subsidiary**  
via Udine, 87 - Lignano Sabbiadoro  
tel. 0431 71778

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ASU FC Azienda sanitaria  
universitaria Friuli Centrale

## Seasonal First Aid Lignano Sabbiadoro

Via Tarvisio, 5/b

(next to the Carabinieri  
police station)

Local Reference Hospital  
“Beata Vergine delle Grazie”  
LATISANA HOSPITAL

Via Sabbionera, 45

Tel. 0431 529111